

INTERNATIONAL WIRE QUESTIONNAIRE

Member's Name: _____ **Account Number:** _____

All International Wire requests must be requested in person. CEFCU's International Wire Cutoff is 1:30 p.m. For assistance, please contact the Credit Union at (800)592-3328, option 2 for Member Services. In order to comply with mandated Regulation E requirements, CEFCU requires that all members fill out an International Wire Questionnaire when requesting an inquiry about international wires OR when requesting an international wire be processed.

1. What is the Name and Swift Code for the Beneficiary's Financial Institution?

Name of Financial Institution: _____

Swift Code: _____

Additional Routing Codes (Sort Code, BSB, Transit Code, IFSC, BLZ, Agency Code – required for some countries)

2. What is the purpose of the International Wire?

Personal, family or household use: (Please specify as this information is required by some countries before funds may be released to the beneficiary.) _____

Commercial use

Other: _____

3. Who is the Beneficiary? (The name of the beneficiary must match the name on the receiving account.)

Individual Business

Name: _____

Address (Full address required): _____

Contact Phone #: (Required by some countries) _____

4. What is the Beneficiary's account number?

Account Number: _____

CLABE (18-digit account number; required only if the beneficiary bank's country code is Mexico)

IBAN (International Bank Account Number) required by most European Countries. (Generally this consists of a two letter country code, two number check digit and the basic bank account number; no more than 30 characters):

5. Please indicate the currency to be sent.

The local currency of the beneficiary country. (Foreign Exchange \$35.00 fee):

Type of Currency: _____ Country: _____

Amount in foreign currency: _____ **OR**

The amount in US Dollars to be converted into foreign currency: _____

\$ The amount is in US Dollars to be sent in US Dollars (\$45 fee): \$ _____

I attest that the above information is true and correct to the best of my knowledge. I also understand that providing this information to CEFCU does not authorize an international wire to be sent, nor will the funds be withdrawn from my account until I authorize the withdrawal. I acknowledge the pre-payment disclosure provided shall only be used for informational purposes.

Signature _____

Date _____



Name: _____

Account number: _____

OUTGOING WIRE FRAUD QUESTIONNAIRE:

Caltech Employees FCU takes the privacy and security of your accounts very seriously. Please answer the following questions:

1. Are you sending money to someone you don't know, have only known for short amount of time, or have never met in person? Yes ☐ No ☐
2. Are you wiring funds which were deposited by someone you do not know? Yes ☐ No ☐
3. Were you promised a large amount of money in return for sending this wire? Yes ☐ No ☐
4. Are you wiring funds in response to an internet or phone offer? Yes ☐ No ☐
5. Are you wiring for purchase of a property? (If yes, answer below) Yes ☐ No ☐
 - a) Have you seen the property in person? Yes ☐ No ☐
 - b) Have you spoken with your title company and confirmed directly that the wire instructions you've received are correct? Yes ☐ No ☐
6. Has someone acted as law enforcement, FBI, IRS or any other business you may be familiar with, and indicated:
 - a) You owe money and need to pay now. Yes ☐ No ☐
 - b) You need to secure money right away by transferring it to a secure account. Yes ☐ No ☐
 - c) You need to purchase gift cards or provide cash in secret. Yes ☐ No ☐
 - d) How to respond to Credit Union questions about a wire. Yes ☐ No ☐
 - e) An insider at the Credit Union is stealing your money. Yes ☐ No ☐

Criminals are scamming individuals into sending fraudulent wire transfers. These scammers will convince you to lie and will coach you on how to respond to Caltech EFCU employees about where the money is going or what it is being used for. Members like you have lost large sums of money due to scams. Caltech EFCU needs to make you aware of this risk.

If you have not met the person receiving the money, or you have been coached on how to handle the transaction, you may be getting scammed. These scams can include investments, renovations, romance, new relationships, or even buying some sort of asset, such as property, an animal or computer software, for example.

If you choose to move forward with this transaction and later discover you have been the victim of a scam, you may not be able to get your money back. Knowing this risk, do you wish to proceed with this wire transfer? Yes ☐ No ☐

Initial: _____